

Application for reissuing transaction PIN number

Please fill in the form and post it to us.

The procedure to reissue your transaction PIN number

1. Date
2. Your customer code
3. Your registered name
4. Your address
5. Date of birth (Date of establishment)
6. Your registered email address

As soon as we confirm your verification documents, we are going to let you know transaction PIN number by posting the letter.

Therefore, please change your transaction PIN number when you log in.

You are able to change your transaction PIN number from the link “Change Transaction PIN” in “Account” link on top page.

If your account is for corporation, please stamp your company chop.

Please submit your identity document. If you are Malaysian, it must be MyKad.

If you are not Malaysian, please submit your passport.

All applicants must submit a document including the address and name.

Documents containing your name and address

Address Proof Document

Following is accepted:

The latest utility bill receipt within the last 3 months (water, gas, electricity, etc.)

Please note:

-Must have an address

-The address proof must be the same name as the account applicant.



If your account is corporation account, please submit below documents.

1. The application form for opening account
2. The register book of your company (Section5)
3. The verification document of the representative and the responsible person. (It must include address, name, date of birth and your own photo.)

If you are Malaysian, it must be MyKad. If you are not Malaysian, it must be passport and you also need address proof documents such as water bill, Gas bill or Electricity bill.

Please post this documents to the below address.

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