

# Letter of contract about leverage trading

5/17/2018

Triangle Top Consulting Sdn Bhd

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After confirming the contents of the delivery document before concluding this agreement, if there is a difference or doubt in the description content, please contact our Customer support without delay.

## **Risk of leverage transactions and important matters about management method of property**

“Leverage trading” is same as margin trading. Before you start leverage trading, you should ensure that you fully understand the contract of leverage trading. There is risk due to the fluctuation price of crypto currency and you may get big profits or big loss in leverage trading.

Therefore, before you start this trading or continue with this trading, it is very important to understand this contract, construction of this trading or risk and to asses carefully by thinking about the amount of your funds, experience of trading and purpose of trading. You accept and agree that you are solely responsible for any trading. You accept and agree that:

1. The trading you are doing is out of act on settlement.
2. This trading for customers is margin trading so the amount of your deposit could be bigger and you may get big profits. However, you could get big loss (more than margin you deposit).
3. Your capital is not ensured for this trading you deal with. If the price of crypto currency you start dealing with is changed to disadvantage direction for customers, you will possibly get loss and the amount of loss will be over the margin you have deposited.
4. You will not be able to deal with the trading you wish or spread width between bid price and ask price will grow when the condition of market is suddenly changed.
5. We set loss-cut system to make settlement for customer’s position automatically by the rule we set when your loss is over fixed level for the trading you deal with. This system is not to ensure your fixed assets and the amount of your loss is possibly over the amount of your margin you have deposited depending on the condition of the market.
6. This trading is dealt on the internet so impossibility to trade, cancelation of agreement or agreement with huge different price as agreement by network disturbance could be occurred for system failure or distributing abnormal price. As the result, you will possibly get big loss.

7. Your order of placing, settlement confirming or canceling will be possibly unable to be done by trading system or communication line error between our company and customers.
8. Trading management fee is free but position management fee is collected.
9. You are unable to cancel the contract about relevant order after your order is placed (Cooling-off is not applied).
10. We have kept margin deposited by customers and our own funds separately. The margin deposited by customers includes undelivered and unrealized gains and losses belonging to customer's calculations and unsettled open position appraised loss etc with outcomes ratings. In addition, margin deposited by customers will not be added any interests.
11. This trading is out of act on settlement as we said at 1 but we manage customers' assets and our own funds separately for this trading along our own rule.
12. We deal with covering transaction with other companies to reduce risk from the trading with customers.
13. This trading is relative trading. Therefore, customers could get loss depending on the condition of our trust or the company we cover to.
14. When the condition of operation or financial affairs of the company we cover to or the bank we deposit customers' assets, become worse, customers could get loss by being difficult to pay back margin customers have deposited or being late to pay it back to customers.

### **About the risk of leverage trading**

Leverage trading does not fit all customers without any condition. There could be risks like below lists and other various risks.

Customers are supposed to think about your knowledge, experiences, condition of your assets or purposes of trading from various points of view by yourself before you start this trading.

#### **1. [The risk of change price of crypto currency](#)**

Customers could get big loss by risk of change price of crypto currency when the price is changed between agreement and settlement.

**2. The risk of change economic indicators**

Customers could get loss more than margin you deposited by the risk of economic indicators change, condition of economy, social conditions, interest rate trend or change of interest market.

**3. The trust risk**

Customers could get loss for not receiving a part of margin or all margin by aggravation of operation or assets of other companies we cover to.

**4. The risk of fluidity**

Customers are possibly unable to trade by falling of fluidity of this trading with falling fluidity of crypto currency market.

Your agreement could be delayed depending on the condition of market, the number of customers' order or separation with market price by correspondence environment.

BITPoint Malaysia will not display trading price even within trading time when the fluidity of market run low and we are unable to refer the latest price of crypto currency.

**5. The risk of trading and ordering**

At market order and limit order (stop loss order), customers could agree trading with advantageous price and disadvantageous price. When you agree trade with disadvantageous price, you could get unintended loss. Especially when you order large numbers, you have more possibility to agree trade with disadvantageous price. In addition, your trade could not be agreed. Stop loss order to limit your loss does not work sometimes when the price of this trading suddenly changes in one direction. Market order or limit order (stop loss order) is consecutively executed from the oldest order accepted by our system. Agreement price is principally agreed with the distributing price by our system when our system accept the order. Distributing price is referred by market price at the time and displayed by our system with considering position we possess. When customers order, there is sometimes price difference between displayed price on the trading page and agreement price.

Price difference is occurred because of correspond between customers terminal and our system. And operation for agreement takes time after

our system accept customers' order. Price difference goes in both advantageous direction and disadvantageous direction.

6. [The risk of agreement delay](#)

Customers could take long time to agree order or could not agree order depending on the condition of market, the number of order or correspondence environment on this trading.

7. [The risk of relative trading](#)

This trading is relative trading with us. The price we suggest to customers on this trading is the price we suggest uniquely. Therefore, the price we suggest is not same and the price could be agreed with disadvantageous price for a customer. You could also get loss depending on the trust condition of other companies we cover to. Depending on the condition of the position we possess, the price will not possibly be same as market trend.

8. [The system risk](#)

Customers could get unpredictable loss because of incapability or delaying of distributing information, ordering, executing, correcting or cancelling when there is system error or communication line error relative to customers, this company, our clients or telecommunications companies.

9. [The risk of leverage effect](#)

Customers are able to deal with this trading as much larger amount of capital by depositing comparatively small amount of margin because of leverage effect.

Therefore, you are able to get big profits by small change of price with small margin. On the other side, you could get big loss more than margin.

10. [Slippage risk](#)

When customers place market order or limit order (stop loss order), there could be difference between the order price displayed on the trading screen and the agreement price at the ordering time. This price

difference is called slippage. It is occurred because it takes time to agree an order after we accept your order for correspondence between customers' terminal and our trading system or sudden market change. It goes in advantageous and disadvantageous direction for customers.

#### **11. The risk about online trading**

When customers enter wrong trade order, order could not be agreed or unintending order could be agreed at the online trade. And customers are unable to deal with any trades temporary or your order could be delayed because of error or trouble of customers' correspondence equipment, correspondence line or system equipment. You could get something loss at the online trade when your login ID, password or any other information is stolen and other people abuse these.

#### **12. The risk of loss cut (force settlement)**

BITPoint Malaysia is able to execute loss cut for customers' all position or part of position as our option without informing customers in advance when the percentage of customer's margin maintenance falls below certain level. However, even when we execute loss cut and market suddenly changed, customers could get loss more than margin you have deposited and your margin could be in short supply.

#### **13. The risk of error price displayed**

Customers order is sometimes agreed with error price displayed when the company we cover to suggests wrong price to us. The agreement with error price displayed is not basically nullified. However, please understand your agreement with error price displayed could be cancelled for the reason of the company we cover to.

In this case, we cancel the agreement of your position and settlement order without any notice to customers. Your order is sometimes cancelled if your agreement order has been limit ordered or stop loss ordered with error price displayed. Beside, when we judge your order is agreed with getting effect of outlying value separated from market condition reflecting business trend, we sometimes cancel the agreement of your position and settlement order or change to the agreement price of market condition reflecting business trend without any notice to customers for any reason.

#### 14. The risk of changing law, rule and tax system

If the law, rule or tax system is changed in the future, we will possibly have to close all our service or a part of our service and you will possibly be on the disadvantageous position.

These are typical risk of leverage trading and these instructions do not explain all kind of risks when you are trading. For these reasons, you are able to get big profit from leverage trade. On the other side, you could get big loss from this trade. Therefore, when you start or continue this trade, you should not rely on only these instructions but also get advices from lawyer or tax accountant. You are also supposed to learn features of trading, risk, structure enough and judge fitly with thinking about your purpose of investment, experience, knowledge and assets with your own responsibility.

### **The summary and structure of leverage trading**

#### 1. What is leverage trading?

When you deal with leverage trading, you deposit a part of trading fee as margin and you are able to buy and sell crypto currency by margin settlement. You are able to make settlement by receiving margin at this trading when you sell back and buy back the crypto currency you are trading.

- Balance of transaction of crypto currency
- Payment for management of open position (Reference of commission fee)

#### 2. About trading tool

The trading tool for leverage trading is the platform of internet trading we developed. Customers are able to use this tool by login on our website. When you use this system, you have to prepare for all machines, lines,

equipment or software by your own responsibility. You are able to use our website by your PC or smartphone.

### 3. [The merchandise crypto currency for this trading](#)

Bitcoin(BTC) is the only crypto currency for leverage trading.

### 4. [Trading day and time](#)

In principle, the time below is available to trade except specified days we designate and temporary maintenance time. New orders, settlement orders (selection settlement or batch settlement) or other orders (stop loss order) are acceptable to receive order. Specified days or temporary maintenance time are noticed on the website in advance.

#### (1) Trading and ordering time

It is 24 hours 365 days in principle.

#### (2) Regular maintenance time

4:00 PM-4:10PM every day (10 minutes)

※Customers are unable to deal with any trades during maintenance (Ordering, agreement, cancelling or correcting) and you are able to outlook information only.

※We sometimes maintain our system irregularly on Saturday and Sunday

※When we have defect or error on our system or inevitable reasons, we stop providing a part of our service or all our service without any notification.

※We are able to change trading time in proportion to changing establishment, revision or abolition of law or rule, economic potential or condition of crypto currency market.

### 5. [Trading way](#)

Trading way is online trading on the internet only. Ordering by any other ways but online such as telephone or email are unacceptable.

### 6. [Leverage course](#)

We provide 4 leverage courses (2 times, 5 times, 10 times and 25 times) and customers are able to choose from these courses. You have to set and change leverage course by your own judge and responsibility. And please

be careful that you are unable to change the leverage course when you apply for new margin order or hold open position. Therefore, when you change leverage course, you have to cancel new margin order or make settlement for all open positions.

#### 7. Trading unit

You are able to trade 0.01 Bitcoin (more than 0.01 BTC) minimum and minimum unit is also 0.01 Bitcoin.

#### 8. Trading currency pair

The possible trading currency pair is BTC/JPY only. We might be able to add, change or stop currency pair for economic potential, change of market condition or any other reason. In this case, we notice it to all customers on our homepage.

#### 9. Trading price

- (1) The price we suggest to customers is the price calculated based on distributed trading price by the other companies we cover to and position we possess.
- (2) We suggest selling price (bid) and buying price (ask) and customers are able to order selling by bid price and order buying by ask price.
- (3) There is spread between bid price and ask price and ask price is more expensive than bid price for spread amount.
- (4) Spread could be changed for fluidity and change of market environment.
- (5) We could not display trading price even within trading time when the fluidity of the market is poor and we are unable to refer newest price of crypto currency market. In this case, customers are unable to place any order related with crypto currency.

#### 10. Trading fee

- (1) Trading fee

Trading fee is free.

※ Trading fee could be changed. When we change trading fee, we notice it to customers separately.

(2) Management fee of open position

1. We collect 0.05% of the amount of money on open position as management fee of open position when you place a new order of open position in the case of day-trading.
2. When you roll over your position, we collect 0.05% of the amount of money on open position as management fee of open position every day.

※We could change management fee of open position. When we change it, we notice it to customers separately.

## 11. Refund period

This trading does not have refund period. If you do not clear your position such as reselling or recovering, your open position is automatically rolled over to next business day at the time of settlement of the day (4:00 PM every day). When your open position is rolled over, we correct management fee of open position from your leverage trading account.

## 12. To deposit and withdraw margin

(1) Deposit margin

Customers must deposit margin into the leverage trading account to deal with leverage trading. (All your deposited cash is dealt as margin.) There is no interest charge for margin. Only MYR is acceptable to be deposited into leverage trading account as margin. The other currency but MYR, stocks or crypto currency are unacceptable.

(2) The way to deposit margin

Customers have to deposit cash into the general account first and you have to transfer deposit into leverage trading account by yourself. You are able to transfer it after clicking “Internal transfer” link in the website

(3)The terms we use for leveraged trading

Margin maintenance rate	The terms we use for leveraged trading
Free margin	Free margin is the amount available to open new positions
Free transfer	The amount of deposit which a customer is able to transfer from general account to leverage trading account Margin cash + Settlement Gain or Loss + Unrealized Gain or Loss – Total Used Margin
Total Deposited Margin	Total amount of margin in the leverage trading account Margin Cash + Settlement Gain or Loss Unrealized Gain or Loss
Total Used Margin	Total margin to keep the open position Used Margin for long position + Used Margin for short position

(4) The amount of used margin

The amount of used margin is 50%(leverage 2 times), 20%(leverage 5 times), 10%(leverage 10 times), 4%(leverage 25 times) of total amount of deposit for trading.

(5)Procedure of withdrawing

Customers are able to withdraw your money from general account only. Therefore, when you withdraw deposit, you have to transfer your margin to general account from leverage trading account in the screen “Internal transfer”. The amount of deposit in the leverage trading account is reduced and if the deposit in the account is close to used margin, loss cut could be executed higher percent after you withdraw money. When you hold open position without settlement, you have to decide the amount of withdrawing with being careful about the condition of your account. We are able to take no

responsibility if loss cut is executed on your trading after your withdrawing has been completed.

### 13. About order

#### (1) The type of order

##### ① Market order

Market order is the order customers place without designating order price and the price is agreed when customers' order reach our system at the time of processing of agreement. Market order is processed consecutively from the order placed earliest.

However, there could be slippage between displayed price customers place order and agreement price depending on communication time

between customers device and our system or processing time of agreement after we accept customers' order.

The slippage goes both advantage and disadvantage for customers.

##### ② Limit order

Limit order is the type of order customers buy or sell with designating the price.

You are unable to place limit order for the specific range of currency pair by our designation so please have a look at ordering screen.

Limit order for buying is agreed when distributed ask price falls below ordering price designated.

Limit order for selling is agreed when distributed bid price rise over ordering price designated.

##### ③ Stop loss order

Stop loss order is the type of order customers designate conditions in advance and customers are able to buy the price more expensive than designated price or cheaper than designated price.

There are stop loss orders for buying and selling. There could be slippage between the price customers designate and the agreement price.

## (2) The way of order

Trading order is accepted online only on the internet. Order by telephone, FAX, or any other ways are unacceptable at all. Customers have to enter the below information at the trading platform and you are able to place an order by confirming these information.

- ① Currency pair of trading
- ② The type of order (Market order or Limit order)
- ③ Assortment of “Sell” or “Buy”
- ④ Assortment of “New” or “Settle”
- ⑤ Quantity of trading
- ⑥ Price (only the case customers designate the price)
- ⑦ The other items we set

## (3) Acceptance or agreement of order

The order is accepted when we receive the data after customers place order. However there could be slippage between displayed price customers place order and agreement price depending on communication time between customers device and our system or processing time of agreement after we accept customers' order. The slippage goes both advantage and disadvantage for customers. And if loss cut is executed, loss cut is prior. When we accept customers' order, we try to agree customers' order not to be delayed in principle but we possibly take time to agree orders for declining the fluidity of the market of crypto currency. In this case, we process agreement of leverage trading among principle of time preference. Therefore, there could be agreement order and failure order as even same price order. In addition, when the price between the price customers place order and the price our system receive are separate largely, the order could not be agreed by sudden change of price sometimes.

## (4) Rejection of order

We have right to reject customers' order without notice or explanation to customers under the condition below.

- ① In the case that there is not enough used margin in customer's account at the time the order is executed

② In the case that customers' order harmfully influences smooth operation of our trading system or reliability

③ In the other cases that we reasonably judge a customer places order for unlawful order

(5) Change or cancel order

Customers are able to change or cancel order before agreement (Limit order etc)

(6) About quantity of trading

Customers are able to deal with 0.01 Bitcoin (0.01BTC) minimum and 0.01 Bitcoin (0.01BTC) unit.

(7) Upper limit of order numbers and open positions

The upper limit of order numbers is 100 Bitcoin (100BTC) as single order for any leverage course and customers are able to hold 500 Bitcoin (500BTC) for total amount of open position. And we will possibly change above condition in the future and we will notice on our homepage then.

(8) About the period of settlement

There is no period of settlement because customers' positions repeat rolling over until you make settlement except force settlement by loss cut for leverage trading. You are also able to make settlement about your position any time by crossed trading within trading time.

(9) The expired period of order

The expired period of order for leverage trading is indefinite (GTC: Good Till Cancel).

**14. About double option trading**

Double option trading is possible.

**15. About mark-to-market**

We mark to market of customers' open position without settlement in the trading account real-time at the trading time we set, "4. Trading day and time" for leverage trading. We value the price as bid price for buying position and as ask price for selling position for mark-to market.

#### **16. Loss cut (Forced settlement)**

We execute loss cut to prevent customers' loss from expanding. When margin maintenance rate falls below 100% (at the time total deposit margin falls below total required margin), loss cut is executed. New open orders of descending amount of margin (including stop loss order) are cancelled consecutively. Even if margin maintenance does not recover to 100% by this canceling new orders, customers' open position is forced to be made settlement by market order consecutively from the position of the biggest unrealized loss.

All your holding open position could be executed depending on the condition of your account. However, even if it is executed among loss cut rule, you could get more loss than required margin for sudden change of crypto currency market. We are unable to ensure assumed loss amount among loss cut rule.

In addition, customers need to deposit short amount of money separately in this exigency. Please refer "18. About insufficient funds" about short amount of funds. Customers have risk to get more loss than the amount you deposit when loss cut is not executed among loss cut rule for system error or any other reason.

In this case, if the cause is not our responsibility such as natural disaster, we are excused unless it is our intentional or serious mistake. If loss cut is executed like this, customers could get more loss than margin you deposit so we recommend customers to deposit plenty amount of fund in leverage account.

#### **17. About insufficient funds**

If customers' loss exceed total deposited assets by settlement of your holding position with changing of crypto currency market and deposit is short, you must accept payment duty to us for referenced insufficient

funds. You need to deposit the amount insufficient funds into our bank account by the next business day 2:00 PM of the day the insufficient funds occurs. If the insufficient funds is not deposited by execute date, we are able to charge late payment as 14.6% annual rate from the next day of the execute date to the payment day.

#### 18. Safekeeping of Login ID and password

Login ID and password (including Transaction PIN) to log in the trading site is important information to specify each customer so please be concern to keep it safe enough. If these information is leaked out to other people and a third person who trades as the customer, you could get critical effect or loss. Customers must accept that BITPoint Malaysia takes no responsibilities for misuse of your login ID and password by a third person. You are able to change the password on the trading site so we recommend you to change it occasionally not to be leaked out to a third person with enough care.

#### 19. Termination reason of the contract

In the case customers are correspondence for matters below, even if customers hold open positions without settlement, your trading account is closed and the contract is terminated. If the contract is terminated for these reason and customers hold open positions without settlement, please be careful that the positions could be made settlement for our option. The main reasons for terminating contract are below.

- (1) The case customers apply for cancellation of leverage trading account to us
- (2) The case we cancel customer's trading account if a customer break agreement of leverage trading
- (3) The case customer's trading account is continued suspending a fixed time
- (4) The case we reasonably judge that customers are trading illegally like money laundering, any other criminal or unlawful trading, being anti-social forces or relative with them

- (5) The case customers place too many orders over and over at the timing fluidity is poor such as the time of indicator announcement or customers effect continuation of our cover trading by attacking fragilitas of our system frequently
- (6) The case we judge it is inadequate to keep customer's account for any other inevitable reason

## **20. Maintenance of trading account**

There is no opening account fee and maintenance fee for this trading account. Leverage trading account is able to be maintained by customer's wish in principle but we stop providing the service of this trading and close the trading account in the case it corresponds to above "Termination reason of the contract" or we reasonably judge that customers are unable to trade by themselves. When you would like to close the trading account by yourself, please contact our customer support after you make settlement of all your open positions and withdraw all amount of margin.

## **21. About changing customer's information**

When your name, address or location is changed, please proceed to change information on the screen "Edit Account Information" on our trading web site and submit verification documents immediately which we are able to confirm new customer's information. If we are unable to confirm your verification procedures, we could set customers trading account as only reading and close customer's account based on "20. Termination reason of the contract" and "21. Maintenance of trading account". Beside, customers must take responsibilities for all risk with occurring for these.

## **22. Contact to customers**

When margin is short or we judge we need, we contact to customers by our specified way (including email).

## **23. About recording talking with customers on telephone call**

Please understand we record talking with customers on telephone call to manage trading with customers exactly.

**24. Preservation of customers' assets**

We separately manage assets deposited by customers and our own assets. The reason to keep it separately is to protect customers' assets if the condition of our trust deteriorates and we are insolvency.

**25. The case our system is error**

If our trading system is error, we could take proper treatment with thinking about change of the market.

**26. Change of system specification**

We sometimes change system specification without any notification to customers in advance when there are other compelling reasons for security problem or etc.

**27. To change Letter of contract about leverage trading**

This letter of contract about leverage trading could be changed in the future when we need to change it such as establishment, revision and abolition of law or rule, new establishment, revision and abolition of rule by government or self-regulatory organization, or instruction by construction supervisory authority etc. We are able to get agreement from customers in principle through communication line of information on our web trading site when the detail of change limits customers' original right or add new duty to customers. In this case, customers are able to continue trading after changing the detail of this letter of contract about leverage trading only when you confirm and agree the change. Please do not hesitate to contact our customer support if you have any questions about leverage trading between customers and BITPoint Malaysia.

## About leverage trading

### 1. [The risk of trading, structure and understanding rule](#)

We strongly recommend customers to read this contract or agreement issued by us to understand the risk of trading, structure or the agreement. You need to consider trading carefully with referring your own experience of investment, knowledge, finance and trading purpose.

### 2. [Opening a trading account](#)

Customers are able to apply for opening an account by the application form on our website. The application form is different for personal customers and corporation customers so please read the website carefully when you are applying.

Please understand in advance that you are unable to open your account depending on our screening, even if you apply for opening an account.

Beside, you must meet below criteria in principle to open a trading account. (These are not all requirements)

If we find that customers do not meet these items after opening account, we are able to terminate your trading by our judge so please understand this in advance.

#### **(Acceptance criterion to apply for the personal account)**

Only if customers meet all criteria below to apply for opening their accounts, we accept your application to opening trading accounts.

- (1) You must live in Malaysia and must be over 20 years old.
- (2) You must agree the contract to open your account.
- (3) You must not be adult ward, person under curatorship, person under assistance or pauper.
- (4) You must have enough knowledge about leverage trading and must have enough linguistic ability of English to understand the contract, agreement or rule set by us.
- (5) You must be able to communicate in English.

- (6) You must register exact personal information in application form to open an account.
- (7) You must be able to handle a computer unimpaired.
- (8) You must be able to understand the risk of financial instruments trading enough.
- (9) You must have environment to use internet.
- (10) You must have your own email address.
- (11) You must have your own email address and you have never applied for our service with the same email address. (Excluding the case you apply for adding a different type of account.)
- (12) You have never applied for our service with double mobile phone number. (Excluding the case you have both personal account and corporation account or account executive and representative are different and the case you apply for adding another different account.)
- (13) You must have bank account in our bank list in Malaysia.
- (14) You must not belong to anti-social forces or any relatives.
- (15) You must use our service by your own registered name.
- (16) You must not be US citizen or a resident of the USA.
- (17) You must not be Foreign PEPs.
- (18) You must meet any other criteria we set.

**(Acceptance criterion to apply for the corporation account)**

- (1) The headquarters or branch of your company must be registered in Malaysia.
- (2) You must register the corporation information and account executive exactly. Individual proprietors are not able to be registered as corporation.
- (3) You must have environment to use internet.
- (4) The account executive must be able to communicate with us by email or telephone any time.
- (5) You must agree the each contracts to open your account.
- (6) Your corporation must be able to understand the risk of financial instruments trading enough.
- (7) You must have bank account in our bank list in Malaysia.
- (8) The corporation or account executive must not belong to anti-social forces or any relatives.

- (9) The corporation or account executive must not have any illegal trades such as money laundering or any other doubtful trade.
- (10) The corporation must not be investment corporation, investment association or any other relative.
- (11) The corporation must not be financial instruments corporation.
- (12) The representative must not have US tax liability. (You must not be US citizen or a resident of the USA.)
- (13) The company, representative or other relatives must not belong to anti-social forces or any relatives.
- (14) Substantial Controller must not be Foreign PEPs.
- (15) You must meet any other criteria we set.

**(Acceptance criterion of account executive to apply for the corporation account)**

- (1) Account executive must be 1 person for 1 account. (Excluding the case you apply for different type of account to add an account)
- (2) Account executive and representative of the corporation could be same person.
- (3) Account executive must have representation right of the corporation as account holder.
- (4) You must meet any other criteria above “Acceptance criterion to apply for the personal account”.

※We are unable to accept your application if you will not submit the verification documents after fixed period, the verification documents are not clear or lacked, or you will not cooperate with us to identify yourself.

※We do not inform the reason for any case if we do not accept your application and open your trading account after screening.

### **3. Identity verification**

We request customers to submit verification documents with customers' own portrait in principle for identifying customers' verification. If you are applicant as corporation, you must submit the register book of your company (Section5). Please check out the detail on our website.

#### 4. [Sending the information to log in](#)

We send customers the email about the notification of opening an account after identifying verification and approval of screening.

**【Attention】**If you lose or forget your account number or password, please apply for confirming account number and reissuing password. The password is reissued by us and sent to your registered email address.

Beside, we are unable to inform you about account number and password to you directly as security point of view.

#### 5. [Cancellation of account](#)

Customers are able to cancel your trading account by the way we designate. However, if you still have open position or debt for us, you need to make settlement for these in advance. Customers need to request withdrawing on our website to receive back deposited margin at closing your account.

#### 6. [The others](#)

Please read carefully through the notification or report from us. If there are discrepancy or questions on the contents, please inform us immediately.

## About company

Firm name	Triangle Top Consulting Sdn Bhd
Representative	CEO, Koji Iizuka
Address of Headquarters	K-03A-12, No.2 Jalan Solaris, Solaris Mont Kiara, 50480 Kuala Lumpur, Malaysia
Establishment date	Dec 2012
Capital	RM520,000.00
Principal stockholders	BITPoint Japan Co., Ltd. Koji Iizuka Fumikazu Kakita

BITPoint Malaysia Customer Support: [info@bitpoint.com.my](mailto:info@bitpoint.com.my)

Inquiry: <https://www.bitpoint.com.my/contact/>

Working Hours: Mon - Fri Day: 9.00am to 6.00pm

Saturday: We are closed

Sunday: We are closed

## **The terms we use for leveraged trading**

Terms we use for Leverage trading include following meanings: In terms of transactions with other companies, the following terms may be used in different ways, so please check with your responsibilities.

### **OTC (Over the Counter)**

The OTC is a market where financial instruments such as currencies, stocks and commodities are traded directly between two parties.

### **Ask**

The ask is the price a seller (= Brokerage) is willing to accept for a security, which is often referred to as the offer price.

### **Sell Position**

The position when making profit and where price is getting down

### **Buy Position**

The position when making profit and where price is getting up

### **Execution (Close Position)**

To close the position of opening

### **Limit Order**

A limit order is a take-profit order placed with brokerage to buy or sell a set amount of a financial instrument at a specified price or better.

### **Margin maintenance rate**

Ratio of Required Margin and Total asset in the account

### **GTC <Good Till Cancel>**

A good till canceled (GTC) order can be placed by an investor to buy or sell a security at a specified price that remains active until it is either rescinded by the investor or the trade is executed.

### **Margin Trading**

Margin trading refers to the practice of using borrowed funds from a broker to trade a financial asset, which forms the collateral for the loan from the broker.

### **Spread**

Price Between Bid and Ask

### **Slippage**

Price between the price of brokerage shows to the clients and the price the client actually executes the order

### **SWAP**

It is open position management fee when customers' positions are rolled over. It is established for each positions for buying and selling, and each currency pair.

### **Open Order**

An open order is an order to buy or sell a security that remains in effect until it is either canceled by the customer, until it is executed, or until it expires.

### **Market Order**

An investor makes a market order through a broker or brokerage service to buy or sell an investment immediately at the best available current price.

### **Bid**

A bid is an offer made by an investor, trader or dealer to buy a security, commodity or currency.

### **Used Margin**

Used margin is that amount which is being used to maintain an open position

### **Unrealized Gain or Loss**

Gain or Loss at certain point of position holding

### **Free Margin**

Free margin is the amount available to open new positions

### **Matching Order**

The process for executing securities trades by pairing buy orders with sell orders.

### **Leverage**

Leverage is the investment strategy of using borrowed money: specifically, the use of various financial instruments or borrowed capital to increase the potential return of an investment.

### **Rollover**

A rollover occurs when reinvesting funds from a mature security into a new issue of the same or a similar security; transferring the holdings of one retirement plan to another without suffering tax consequences; or moving a forex position to the following delivery date.

### **Loss Cut**

If the maintenance margin rate falls below the level of 100%, Margin Call Rules apply to protect client asset. It is an order placed with a broker to buy or sell once the stock reaches a certain price. A stop-loss is designed to limit an investor's loss on a security position.

### **Lot**

A lot is the standard number of units in a trading security. In the financial markets, a lot represents the standardized quantity of a financial instrument as set out by an exchange or similar regulatory body.

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